

# Behaviour Management Policy

In order to provide a quality care service, I need to set reasonable and appropriate limits to help manage the behaviour of the children. I aim to promote positive behaviour in my setting, and I do this by:

- Giving praise and rewarding good behaviour.
- Making children feel valued by giving them individual attention
- Being a role model and setting a good example
- Listening to the children and responding as appropriate

I am aware of the different reasons why children misbehave and will endeavour to keep to routines so that your child feels safe and is not over tired or hungry.

I have house rules, which I use to help even the youngest of children understand what is and what is not acceptable behaviour. I am consistent in enforcing rules and do not give out confusing signals. Saying 'No' means 'No'!

Children will however try to test boundaries and it is normal for all children to challenge the rules some times. I will use the following strategies to deal with a child who is misbehaving. I use different approaches depending on the age/stage of ability of the child, their level of understanding and the situation:

- Distraction - I will remove the child from the situation and give them an alternative activity or toy.
- Ignore - Depending on the situation I may ignore the bad behaviour if I feel it is being done to get a reaction.
- Talk with the child - If the child can understand I will discuss their behaviour and try and get them to appreciate the consequences of their actions. I will explain to them that it is *their behaviour* that I do not like, not them.
- Time Out - I may remove the child from the activity / play area and ask them to sit quietly for a minute for each year of their age.
- Removal of toy / activity or treats.

I will **never** smack, shake, hurt or humiliate your child.

If a child misbehaves, I will let you know by messaging you, or by ringing you after collection. Children can become upset if the incident is retold in front of them. I will also inform you of how the matter was dealt with.

I will only ever use physical intervention to manage behaviour if it is necessary to prevent personal injury to the child, another child or adult. I will inform you if this has occurred and record it in the incident book. You will be asked to read and sign the incident book.

Where a child continues to misbehave despite trying a variety of techniques, and requesting parent intervention, I may need to consider termination of the childcare contract. A continually disruptive child risks taking my time and attention away from the care of other children which is unfair and upsetting for them. I have the right to terminate a contract immediately where a child's behaviour causes safety concerns or puts other children, myself or my own family at risk of harm. Likewise, if a child continues to disrespect my home and cause deliberate damage to my property, I may cease the childcare arrangement with immediate effect.

If you have any concerns regarding the managing of your child's behaviour, please do not hesitate to contact me. It is important that we work together on managing behaviour in order not to confuse your child, teach them respect and develop positive social skills.